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SYMPTOMS

You start SportsWare and the system reports the file is Read-Only or locked exclusively by another user.

CAUSE

If the SportsWare database is on a network you may not have full privileges to the SportsWare folder.

RESOLUTION

1. Exit out of SportsWare.
2. From the Windows taskbar, select **Start, All Programs, Accessories, Notepad**.
3. Enter one or two lines of text in Notepad.
4. From the **File** menu, click **Save**.
5. For the **Filename**, enter **Test**.
6. From the **Save in** box, select your SportsWare database folder. If Notepad reports it is unable to save the file, have your System Administrator grant you full privileges to the SportsWare folder.

STATUS

The above procedure corrects the problem.