

	Computer Sports Medicine, Inc.		
	Title:	Sending the CYBEX/NORM Error Log to CSMI	
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The CYBEX NORM maintains an Error Log. The log will look something like:

```
05-06-1999, 10:51:21 - Resumable Error: Comfort Switch Pressed -- Please Release Button to
Recover
00000000 20000000 01000000 00100001
05-19-1999, 05:33:51 - Torque Over Limit
00000000 00000000 00000000 00000000
05-19-1999, 05:33:53 - Torque Over Limit
00000000 00000000 00000000 00000000
```

FAXing the Log to CSMI

1. Windows 95/98 Users. Select **Start, Programs, Accessories, WordPad**.
2. Windows 3.11 Users. Open the **Accessories** Group and double-click the **WordPad** application.
3. Select **File, Open**.
4. For **Files of type:**, select **All Files (*.*)**.
5. For **Look in**, select **C:**.
6. Open the **770** folder.
7. Open the **ERROR.LOG** file.
8. Select **File, Print**.
9. Select **File, Exit**.
10. FAX the three most recent pages of the log to CSMI at 781-297-2039. Please include your Name and Phone Number on the FAX.

E-mailing the Log to CSMI

1. Windows 95/98 Users. Select **Start, Accessories, Windows Explorer**.
2. Windows 3.11 Users. Open the **Main** Group and double-click the **File Manager** application.
3. Copy the **C:\770\ERROR.LOG** file to a diskette. Note: If the file is too big to fit on a diskette you can use a utility like PKZIP to compress the file.
4. From a computer with Internet access, sent an email to service@csmisolutions.com with the **ERROR.LOG** file as an attachment. Please include a description of the problem you are seeing with the CYBEX machine in the text of the email.