101 Tosca Drive
Stoughton, MA 02072 USA

(Phone) 781.297-2034
(FAX) 781.297-2039
(Web) www.csmisolutions.com

1. PRB: The Add and Delete Buttons Are Not Enabled In Sportsware2007.

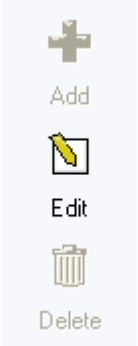
2. SYMPTOMS

2.1. You start SportsWare2007.

2.1.1. The **Add** and **Delete** buttons are not Enabled.

2.1.2. The **Edit** button is Enabled.

2.1.3. **(SUPER)** is displayed on the Title Bar.



2.1.4. ***Note:*** *If the **Add**, **Edit** and **Delete** buttons are not Enabled. Exit and re-start SportsWare. If the License screen is displayed, then SportsWare must be Licensed as described in Document Number 300344.*

3. CAUSE

3.1. SportsWare allows the creation of **Super Databases**. A **Super Database** is used to collect and analyze data from a number of different SportsWare databases into a single database, for example, a researcher receiving data from a number of different SportsWare users. By design, SportsWare does not allow you to **Add** or **Delete** records from a **Super Database**. These changes are made at the local databases and are automatically updated in the **Super Database** when the **File**, **Super Database**, **Import** command is run.

3.2. When upgrading to SportsWare2007, if you do not select the "**Delete Existing SportsWare2007 Data**" checkbox during the import of your previous data, SportsWare adds your data to the sample data provided by CSMi. This combination of the two separate databases, causes SportsWare to convert your database to a **Super Database**.

4. RESOLUTION

4.1. From the **File** menu, select **Convert**, **Remove Super**. This will cause SportsWare to convert your database from a **Super Database** to a **Regular Database**.

4.2. Exit and Re-start SportsWare. The **Add** and **Delete** buttons will be active.

5. STATUS

5.1. The above steps resolve this issue.