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Error: PDA Database File Missing

SYMPTOMS

When attempting sync your Palm Pilot with SportsWare you receive **Error: PDA Database File Missing**.

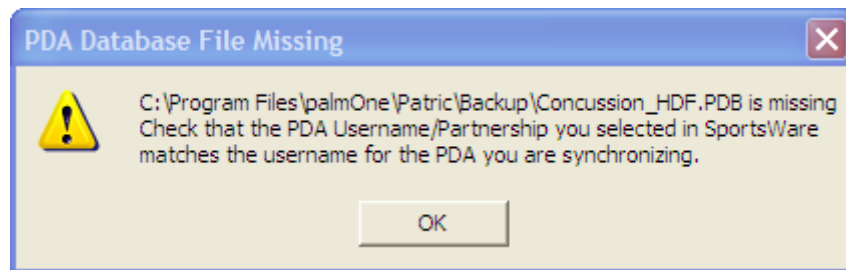


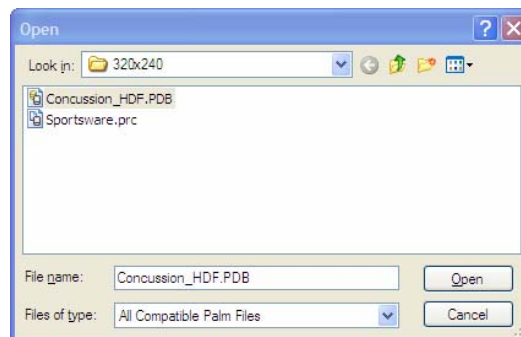
Figure 1 – Error Message

CAUSE

This error occurs when your Palm Quick Install software did not successfully install the above file when you installed SportsWare on your Palm.

RESOLUTION

1. Open the Palm Quick Install program (Start – All Programs – Palm – Quick Install).
2. Click the **Add** button.
3. Navigate to C:\Program Files\SportsWare2008.
4. Open the folder labeled SWPDA.
5. Open the folder labeled 320x240
6. Select the file titled **“Concussion_HDF.PDB”**.



7. You will now see this file listed in the Quick Install software.
8. Close Quick Install.
9. Perform a sync on the Palm. This will install the necessary file.

The next time you perform a sync with SportsWare, the sync should complete without errors.