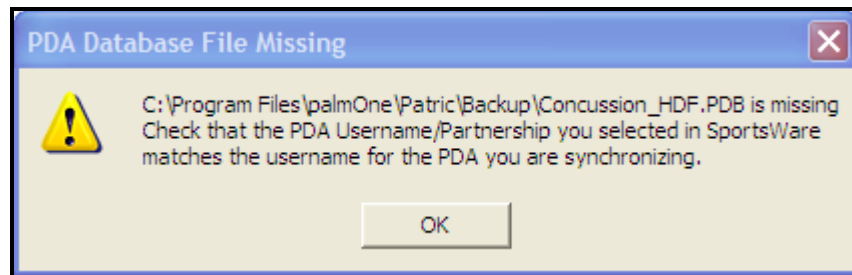


## 1. PRB

- 1.1. SportsWare reports “**Error: PDA Database File Missing**”.

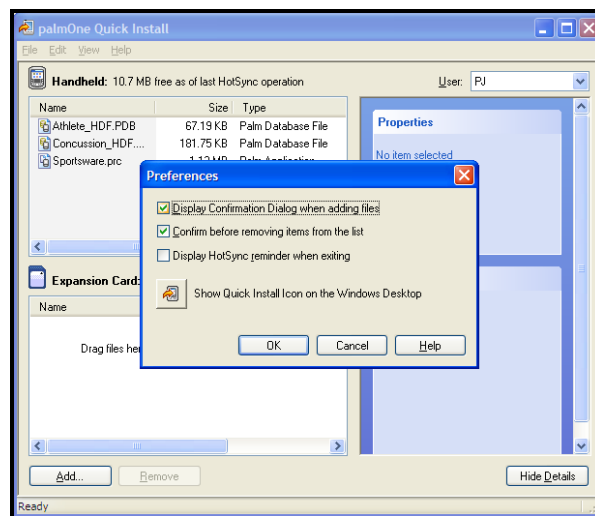
## 2. SYMPTOMS

- 2.1. When attempting to sync your Palm Pilot with SportsWare you receive **Error: PDA Database File Missing**.



## 3. CAUSE

- 3.1. This error occurs when your Palm Quick Install software did not successfully install the required files when you installed SportsWare on your Palm. This typically happens when you have your Palm software set to “Display Confirmation Dialog when adding Files.” SportsWare installs 3 files to the Palm (SportsWare.prc, Athlete\_HDF.PDB, and Concussion\_HDF.PDB).



## 4. RESOLUTION

- 4.1. Re-run the Palm Installation procedure waiting for the SportsWare.prc, Athlete\_HDF.PDB and Concussion\_HDF.PDB file to appear in the PalmOne QuickInstall Tool *before performing the HotSync*.

## 5. STATUS

- 5.1. The above steps resolve the problem.