

1. PRB

- 1.1. SportsWare reports **Error 70, Permission denied.**

2. SYMPTOMS

- 2.1. When attempting to start SportsWare you receive the following error message: "**Run-time error '70' Permission denied.**"



3. CAUSE

- 3.1. You do not have the correct permissions to the database location or SportsWare program on the local computer.
- 3.2. You do not have the correct permissions to the registry on the local computer.

4. RESOLUTION

- 4.1. You do not have the correct permissions to the database location or SportsWare program on the local computer.
 - 4.1.1. Exit out of SportsWare.
 - 4.1.2. From the Windows taskbar, select **Start, All Programs, Accessories, Notepad.**
 - 4.1.3. Enter one or two lines of text in Notepad.
 - 4.1.4. From the **File** menu, click **Save.**
 - 4.1.5. For the **Filename**, enter **Test.**
 - 4.1.6. From the **Save in** box, select your SportsWare database folder. If Notepad reports it is unable to save the file, have your System Administrator grant you full privileges to the SportsWare folder.
- 4.2. You do not have the correct permissions to the registry on the local computer.
 - 4.2.1. From the Windows taskbar, select **Start, Run.**
 - 4.2.2. In the Open field, enter **REGEDIT** and click the **OK** button.

- 4.2.3. Open the **HKEY_LOCAL_MACHINE** folder.
- 4.2.4. Open the **Software** folder.
- 4.2.5. Open the **SportsWare20xx** folder.
- 4.2.6. Open the **Options** folder.
- 4.2.7. From the **Edit** menu, select **New String Value**.
- 4.2.8. Windows will create a **New Value #1** key.
- 4.2.9. Double-click the **New Value #1** key. Enter **X** as the value data and click the **OK** button.
- 4.2.10. If you are unable to reach this step, have your System Administrator grant you full privileges to the SportsWare folder.
- 4.2.11. Single-click the **New Value #1** key and select **Edit, Delete** to delete the key.

5. STATUS

- 5.1. The above procedure corrects the problem.