



101 Tosca Drive
Stoughton, MA 02072 USA

(Phone) 781.297-2034
(FAX) 781.297-2039
(Web) www.csmisolutions.com

1. PRB

1.1. The athlete data is not transferred to the PDA.

2. SYMPTOMS

2.1. You synchronize SportsWare with your PDA but no athlete data appears on the PDA.

3. CAUSE

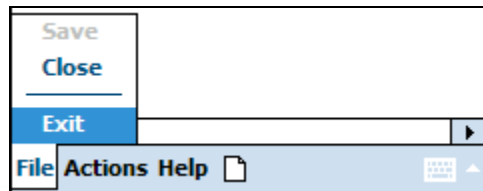
3.1. The SportsWare data files are open on the PDA when you try to synchronize with the Desktop PC.

4. RESOLUTION

4.1. You must exit SportsWare on the PDA to close the data files before you plug the PocketPC into the cradle to synchronize it.

4.2. PocketPC

4.2.1. From SportsWare use the **File, Exit** command in the lower-left-hand corner of the PocketPC screen to exit SportsWare. **Note:** Clicking the X in the upper-right-hand corner returns to the desktop but does not close the SportsWare data files.



4.3. Palm

4.3.1. From SportsWare, return to the **Athlete List** screen and click the **Home** button.

5. STATUS

5.1. The above procedure corrects the problem.