

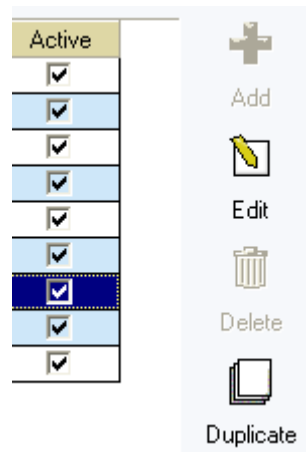


1. PRB

1.1. The **Add**, **Edit** or **Delete** buttons are not enabled.

2. SYMPTOMS

2.1. You start SportsWare, the registration screen is not displayed, but the **Add**, **Edit** or **Delete** buttons are disabled.



3. CAUSE

3.1. This error can occur for several reasons.

3.1.1. You are trying to open a Super Database.

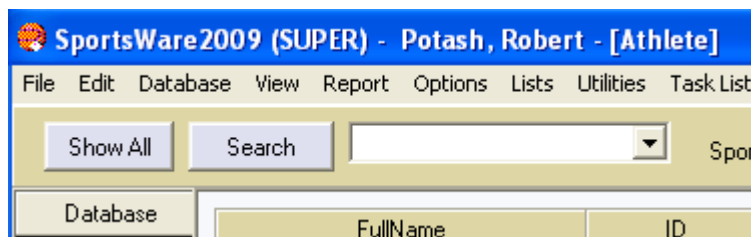
3.1.2. The current User does not have Edit or Delete privileges.

4. RESOLUTION

4.1. You are trying to open a Super Database.

4.1.1. SportsWare allows you to combine multiple databases into a single database called a Super Database. By default SportsWare does not allow you to Add or Delete records from Super Databases. Super Databases are designed to only receive data from multiple sites for grouped reporting.

4.1.2. If the title bar shows "(SUPER)" you have a Super Database. To convert this to a standard SportsWare database, from the **File** menu, select **Convert, Remove Super** and re-start SportsWare.



- 4.2. The current User does not have Edit or Delete privileges.
- 4.2.1. SportsWare allows you to set privileges for each user.
- 4.2.2. From the **File** menu, select **Users**.
- 4.2.3. Click the **Username** and look at the **Privileges** area. Confirm the user has the appropriate privileges.



5. STATUS

- 5.1. The above procedure corrects the problem.