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SYMPTOMS

When attempting to use SportsWare you receive: **Error: Failed to Load Control 'XceedZip' From XceedZip.dll.**

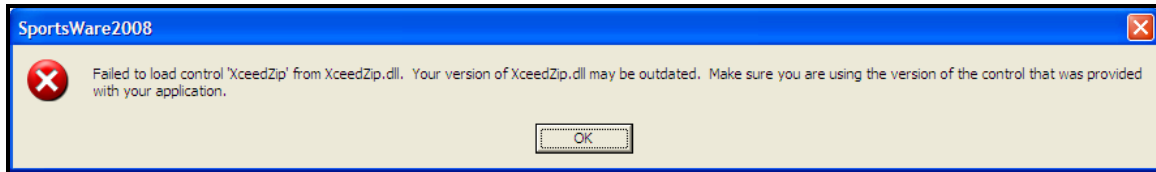


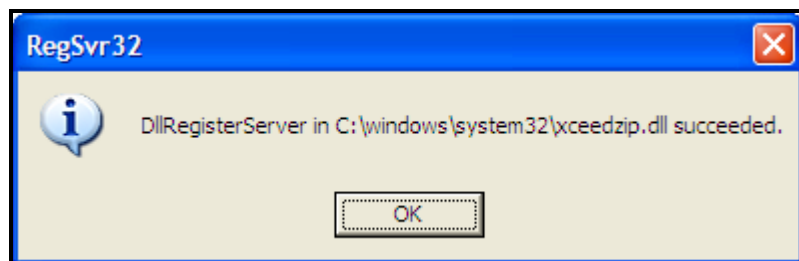
Figure 1 – Error Message

CAUSE

This error typically occurs after you have uninstalled other programs on your computer. Many programs, including SportsWare, utilize the XceedZip.dll file in the Windows Operating System. Uninstalling programs can cause the XceedZip.dll file to become unregistered.

RESOLUTION

1. On the computer, click **Start – Run.**
2. In the command prompt, type: **regsvr32 C:\windows\system32\xceedzip.dll**
3. Click OK. You should receive the following message:



4. Start SportsWare.

The above steps resolve the problem.