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PRB: SportsWare Continues to Run in Demo Mode After Entering the Activation Codes

SYMPTOMS

After entering the supplied activation codes, SportsWare continues to prompt for activation codes when launched.

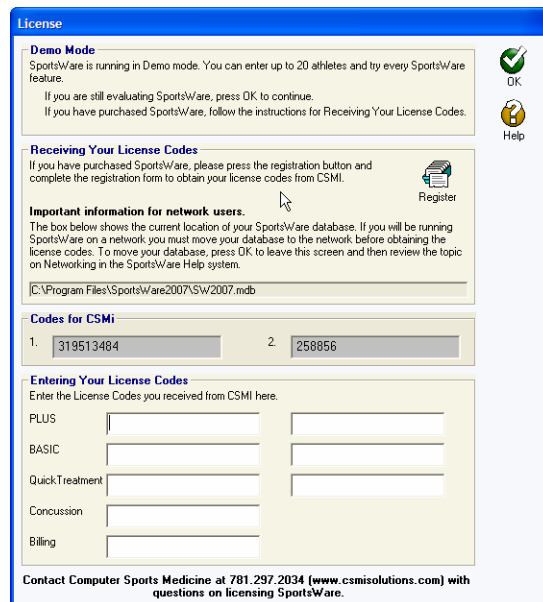


Figure 1 - SportsWare License Screen

CAUSE

This typically happens when you do not have administrative privileges on the computer.

RESOLUTION

1. Contact your IT Department to determine your settings.
2. Log into the computer as an administrator.
3. Enter the supplied activation numbers. Click OK.
4. Close SportsWare and re-open. You should be taken directly to the athlete listing screen.
5. Log into the computer with your user settings.
6. Open SportsWare, you should be taken directly to athlete listing screen.

STATUS

The above procedure corrects this problem.